

Step 1: Log in to the UCD Residences Portal

UCD Residences Portal

Welcome to the UCD Residences portal. The door way to your home away from home!

The Residents portal is where you will manage all aspects of your residential experiences including accommodation applications, residence inductions, picking arrival times, logging service requests, cancellations and other aspects.

If you have any queries on this please contact UCD Residences via [email](mailto:residences@ucd.ie) at residences@ucd.ie or via [phone](tel:00353-1-7167000) on 00353-1-7167000.

Existing/Prospective Students Login

All existing and prospective students should login with their UCD connect Username and Password. Click [here](#) for details on your UCD connect account.

If you are unable to login with your UCD connect details click [here](#) to check your password.

For information on how we manage your personal data, see the following link: [Privacy Notice](#).

IMPORTANT - Temporary Notice Regarding Payments

If you experience any issues making payment, please logout and login using a different web browser.

If you still experience issues, please contact the Residence Finance team at residencefinance@ucd.ie.

Please allow 5 working days for manual corrections to appear on accommodation accounts / credit cards prior to contacting Residences or Residence Finance.

Login

Step 2: You will see the default year is “2024-25”



University College Dublin
An Coláiste Ollscoile, Baile Átha Cliath

[Home](#) [Residences](#) [Booking Info](#) [Contact us](#)

UCD Residences Portal!

STUDENT ID
[REDACTED]

NAME
[REDACTED]

EMAIL ADDRESS
[REDACTED]

[logout](#)

2024-25 [Dropdown Arrow]

Your Application [Icon]

- Your Offer [Icon]
- Your Room [Icon]
- Statement/Payments [Icon]

STATUS: Welcome to the UCD Residences Portal - Firstly you'll need to click below to create an application

[REDACTED] Application

Step 3: Select the drop-down arrow circled below and select the current year as “2023-24”

The screenshot displays the UCD Residences Portal interface. At the top left is the UCD logo and the text "University College Dublin An Coláiste Ollscoile, Baile Átha Cliath". At the top right are navigation links: "Home", "Residences", "Booking Info", and "Contact". The main content area is titled "UCD Residences Portal!". On the left, there are fields for "STUDENT ID", "NAME", and "EMAIL ADDRESS", each with a blacked-out value, and a "logout" button. On the right, there is a dropdown menu currently showing "2024-25". The dropdown is open, showing "2024-25" and "2023-24" as options. A red circle highlights the dropdown arrow icon. A large red arrow points upwards towards the "2023-24" option. Below the dropdown, there is a "Create application" button and a sidebar with links for "Your Offer", "Your Room", and "Statement/Payments".

Step 4: You will now see your room assignment and be able to pay fees, log maintenance requests etc

The screenshot displays the UCD Residences Portal interface. At the top left, there is a notification bell icon and the text "UCD Residences Portal!". Below this, the user's profile information is shown in a dark blue header: "STUDENT ID" (blacked out), "NAME" (blacked out), and "EMAIL ADDRESS" (blacked out). A "logout" link with an external icon is located at the bottom right of this section. The main content area is divided into two columns. The left column contains a navigation menu with the following items: "Your Application" (with a document icon), "Your Offer" (with a document icon), "Your Room" (with a house icon), and "Statement/Payments" (with a document icon). The right column shows the selected "Your Room" page for the "2023-24" academic year. The page title "2023-24" is in a dark blue header with a dropdown arrow. Below the title, the "STATUS:" section is highlighted in dark blue with the text "Payments and charges".